



RADISSON BLU HOTEL & SPA CORK

Guest Directory

WELCOME NOTE

Dear Guest

Welcome to the Radisson Blu Hotel & Spa Cork. We hope that your stay with us will be pleasant and enjoyable. Thank you for choosing our hotel as your base while staying in Cork.

On the following pages we have put together the most important information about the hotel and the surrounding area. If you require further information please do ask.

Best regards,

Daniel O'Connor,
General Manager



TOUCH THE BUTTON & THE SERVICE IS YOURS!

It has been a long day and all you want is room service, a shirt pressed and a wake-up call. The idea of calling three different people to get what you require seems exhausting. Trust Radisson Blu to think of you and give you One Touch Service.

You can reach all the following services at the touch of just one button on the phone in your room:

- **Information** for special requests or information on local events
- **Wake up** call to get you on your way in the morning
- **Housekeeping** if you need an extra towel or an extra pillow
- **Maintenance** if something in your room does not work.

This service is easy and your requests are handled 24 hours a day. Our employees are well trained and ready to make your stay comfortable and enjoyable.

We know what you want and One Touch Service is our way of showing you. Press the One Touch Service on the phone in your guestroom, and let us take care of the rest!

GUEST DIRECTORY A-Z

Below you will find some important information about hotel services:

CHECK IN / CHECK OUT

Check in time is from 16.00

Check out time_____is until 12.00

Express check-out is available. Please contact reception for further details.

The Brasserie

Breakfast: Monday to Sunday 7.00 -10.30

Dinner: 17:00 – 21:00

Bar food menu available:

Lunch: 12.30 -17.00

Dinner: 17.00 -21.00

COFFEE DOCK

OPENING TIMES:

08:00 – 14:30

Afternoon Tea is available, prior booking is essential. Please contact Reception to make your booking.

SPA & FITNESS CLUB

POOL OPENING HOURS:

Monday - Friday: 06.00 - 22.00

Saturday - Sunday: 08.00 - 20.00

Kids swimming times: 09.00 - 19.00

Please contact the Spa reception on 3800 to book your Pool time slot, prior booking essential

ADDITIONAL GUEST SERVICES

BANK

Please note ATM cash machine is available in the lobby area

CREDIT AND DEBIT CARDS

We accept all major credit cards: Visa, Visa Debit, MasterCard

E-CAR Charging Point

Located at the back of the hotel

INTERNET ACCESS

Complimentary Internet access is available in all bedrooms and in public areas of the hotel. Please contact reception for details

KIDS CLUB:

Please contact reception for details on our kids club. Prior booking is essential.

GUEST DIRECTORY A-Z

LAUNDRY SERVICE

A laundry and dry-cleaning service is available. Please contact reception for details.

LOCAL INFORMATION

Please contact reception for information on local services, attractions and amenities.

- Local attractions include:
- Fota Wildlife Park
- Spike Island
- Tir na Si
- Rumley's Open Farm
- Titanic experience
- Cobh Heritage Centre
- Blarney Castle & Gardens
- Kartworld
- The English Market
- Cork City Stand Up Paddle Boarding
- Cork Harbour Boat Hire
- Blackrock Castle & Observatory
- Cork City Gaol
- Airtastic

MORNING CALL / WAKE-UP CALL

A morning wake-up call can be arranged by contacting reception.

PARKING

Complimentary parking is available in the hotel car park.

PRINTING

Printing can be arranged by contacting reception.

ROOM SERVICE

Room service is available 24 hours. A menu is available on our Guest Directory, contact reception for further details.

SAFE

A safe is provided in each bedroom.

GUEST DIRECTORY A-Z

SMOKING

Our hotel is a non-smoking hotel and smoking is prohibited inside the building, including all our bedrooms. A cleaning charge of €250 will apply if you smoke in your bedroom.

TOWELS

Contact Reception for extra towels. Receive a €5 dining voucher & €1 donation to Down Syndrome Ireland in exchange for skipping your daily room clean when staying at the Radisson Blu Cork for more than one night. T&Cs apply

TAXI SERVICE

Taxis can be arranged by contacting reception.

MANAGER ON DUTY

Please dial One Touch Service for assistance We wish you enjoyable stay with us.